

**Overview of the amendments to the
Contract on Brokerage and Nominal Holding Services (standard form)**
(approved by Minutes of the Management Board of SkyBridge Invest JSC No.13 dated 25.06.2026)

* The text that was excluded is highlighted in red, the text that was added is highlighted in blue.

Current edition	New edition
2.7. The Broker shall provide services related to recognition of the Client as an eligible investor having the intention to be recognized as such and complying with the requirements set by the Legislation, and services related to investing in securities and other financial instruments permitted for purchase only by eligible investors based on the application and documents specified in the Broker's Internal Documents.	2.7. Upon entering into the agreement, the Client shall be classified as a Retail Client by default. Retail client status ensures the higher level of protection. A Client may at any time be classified as an eligible investor/professional client upon the Client's written request and subject to satisfying the criteria set out in the applicable legislation and Broker's Internal Documents. The Broker shall provide services related to recognition of the Client as an eligible investor having the intention to be recognized as such and complying with the requirements set by the Legislation, and services related to investing in securities and other financial instruments permitted for purchase only by eligible investors based on the application and documents specified in the Broker's Internal Documents.
2.16. [absent]	2.16. The Client acknowledges and agrees that the financial instruments and/or money belonging to the Client may be held and recorded with foreign settlement organizations. By acceding to this Agreement, the Client confirms receipt of and familiarity with this notice and provides consent to such holding.
2.17. [absent]	2.17. Interaction between the Broker and the Client in connection with the provision of services shall be carried out through in-person communication at the Broker's office, the Broker's website, mobile application, personal account, email, telephone communication, and other service channels established by the Broker's Internal Documents. The current list of available service channels, the procedures for their use, submission of requests and receipt of services, the methods of document execution and confirmation of the Client's intent, the procedure for obtaining consultations from the Broker's employees, as well as information on restrictions applicable to specific service channels, shall be published on the Broker's website and/or in the mobile application.
11.1. Any disputes and/or disagreements arising under or in connection with this Contract shall be resolved by the Parties through negotiations.	11.1. Any disputes and/or disagreements arising under or in connection with this Contract shall be resolved by the Parties through negotiations. The Client may submit complaints, requests, and other communications to the Company by email, postal mail, personal visit, or by any other means provided for in the Company's internal documents. Messages sent by the Client via online chat, instant messengers, real-time messaging systems available on the Broker's website and/or mobile application, as well as messages sent to the Broker's telephone numbers, shall not constitute formal client complaints or requests for the purposes of review in accordance with the laws of the Republic of Kazakhstan and the Broker's internal documents, and shall be treated as informational inquiries. Where such a message

	<p>contains a complaint, claim, or disagreement with the actions (or omissions) of the Broker, the Client shall be informed of the procedure for submitting a formal complaint or request.</p> <p>Responses to the Client's complaints and requests shall be delivered by the Company through the Client's personal account, mobile application, email, postal service, or any other method agreed upon by the Parties. Delivery of a response by any of the foregoing methods shall constitute proper fulfillment by the Broker of its obligation to respond to the Client's complaint or request.</p>
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